



EAIR Annual Report

August 2010–August 2011

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The Mission of EAIR

The *mission* of EAIR – The European Higher Education Society is to be a European society with an international membership and view. It aims to strengthen the interaction between researchers, policy makers and practitioners. It is a professional and attractive partner for other associations in Europe and beyond, working in similar and also more specialised areas of Higher Education.

The mission of EAIR is elaborated by the following *objectives*:

- To encourage research in the field of Higher Education in Europe;
- To support the interaction between Higher Education research, policy and practice;
- To promote the development of institutional management, planning and policy implementation;
- To disseminate information on good practices in Higher Education;
- To cooperate and exchange information with related organisations.



Introduction by the Chair and the Secretary of EAIR

These days you might expect a report about this year's EAIR activities to start with a melody in a minor key – singing a song about difficult budget situations, financial restrictions, strong competition with other European associations, difficulties in finding sponsors etc. Without hiding our heads in the sand and recognizing that there are some serious reefs to sail around we have decided to refuse this seduction: There are so many positive things to report that our melody will mostly be told in an EAIR *major* key.

EAIR is people...

... and, fortunately, there are many personalities contributing their activities, thus making sure that EAIR has the intellectual, emotional, financial and social resources for maintaining its character as an open, friendly and supportive association. It is the membership which is EAIR's cultural capital.

There are many different roles in which members engage for the association: first of all as Forum participants, presenting their research outcomes, their experiences and their ideas, even if these are still taking on form. It is part of EAIR's culture of open dialogue that at the Fora the emphasis lies on cooperation, not on competition, on supporting and mutual trust, not on denigrating each other.

Secondly, there are many volunteers organizing and managing the Fora, the central event of EAIR's year. We cannot mention all of them explicitly – but we want to thank all of them, they are doing a tremendous job (often behind the curtain which separates the official and the informal world). A central role is always played by the Forum chair, this year Janina Józwiak, former Rector of Warsaw School of Economics. She assumed the responsibility of organizing the Forum in 2011 and of “bridging cultures”: as we all know, there are quite a lot of cultures to be bridged in universities of today! Track chairs, members of the Programme Committee, local organizers — they all play an important role in a successful Forum.

An organisation with nearly 400 members also needs people who invest their spare time in working in the governing board of the association, providing strategies and making decisions on behalf of membership. This year, we had three vacancies in the EC. We are most grateful to our friends, Joke Snippe, who after 7 years as Treasurer of EAIR will not stand for another period, and Johanna Witte, who decided to withdraw temporarily from her very active role in the EC, to concentrate on a manageable work-life balance with two children. They both gave EAIR lots of energy, time and knowledge during recent years. Jeroen Huisman's term as EC member ended this year, too, but he agreed to stand for a re-election which he did successfully. The election procedure took place between June and July. Apart from Jeroen Huisman, the new members of the EC are Attila Pausits (Austria) and Jouni Kekäle (Finland).

It is not our culture to blow our own trumpet – though we have to mention the silent but very active role that the President, Mantz Yorke, is playing in defining the direction and supporting the association with project ideas. And, last but not least, we appreciate our home base in Amsterdam with the Secretariat, filled by Lina Suratin and Gerlof Groenewoud. As of this year, Lina will regularly attend the EC meetings to be better informed about the association's business, and to serve the sessions with her specialist knowledge.



One further important decision by the EC has to be mentioned. A crucial function for the association is the Treasurer. Given that he or she should be familiar with the EAIR and with Dutch accounting requirements and – if necessary – be able to meet easily with the Secretariat, we decided to co-opt Peter Hoekstra (University of Amsterdam) as new Treasurer in succession to Joke Snippe. We are really happy that Peter agreed to take over this responsible function. With many ideas and activities during the last year Peter has proved his close ties with EAIR.

Membership's ideas about EAIR

Membership associations need to know the expectations and the interests of their members; otherwise they will be alienated from each other. Therefore, the EAIR organized a membership survey to help achieve a more precise definition of its future policy. The survey brought some very interesting results. There are four main reasons for becoming a member: learning about new developments in HE, networking, attending presentations/keynotes and giving presentations. If these needs are met, EAIR can expect a high degree of loyalty from its members. This involves carefully defining the content and the organization of the Fora, and also developing a kind of retention policy in relation to both the newcomers and the “traditional” members. At every Forum we can welcome between 60 – 80 colleagues coming to EAIR for the first time. This is a great opportunity to widen our network. But there is also a challenge: asked whether the Forum delivers value for money, 55 % rated claimed it was average and 39 % above average/excellent. That is not bad, but we still have to work to improve this perception, if we want to re-gain Forum participants.

Members attend many other conferences, but about one-third does not attend the “obvious” competitors AIR, EAIE, CHER, EUA, OECD or SRHE. This might be a strategic chance for us. There is another challenge: the financial restrictions in HE institutions might have the consequence of forcing people to reduce the number of conferences they attend – this is more than only a latent danger. Quality of presentations and keynotes, professional delivery, price policy (not only with regard to conference fee) and the special open culture of EAIR Fora are the key levers for a successful relationship with members. This is supported by the strengths and weaknesses of EAIR as perceived by membership. The main strengths can be summarised under three headings: networking (engagement, connecting, exchange, and dialogue), quality of content (serious discussions, research results) and diversity (wide range of topics, international atmosphere). The main weaknesses appear to be: poor keynotes, high costs, diversity of interest/lack of focus and sometimes poor paper contributions/presentations.

Together with the ratings, we received some very helpful comments. Key suggestions were: attract members from other continents/countries, develop a better (= more interactive) web site, organise less “passive” events (seminars, professional development events, roundtables, opportunities to consult expert colleagues). All these stimuli have been and will further be part of the strategy discussion of the EC. We are curious if the participants at the Warsaw Forum can already see some effects of our decision-making.

The Fora

In two weeks' time we start the 33rd EAIR Forum in **Warsaw**. Much effort was invested to provide the participants with an attractive programme – both academic and social. The Forum theme “Bridging



cultures, promoting diversity: higher education in search of an equilibrium” will guide our work. Four internationally renowned keynote speakers will discuss core questions of academic development and Higher Education. The good sense of humour we had during our work in the Programme Committee impelled us to define a sub-title for Warsaw: “A Forum with a smile”. We are sure that our Warsaw colleagues will do their best to make the participants smile throughout our meetings.

One serious topic for the EC has been the decision for the location of the next Forum in 2012. There were overtures from *Stavanger* (Norway), Strathclyde and Tetovo. A joint Forum with the EAIE at Dublin Institute of Technology was also discussed. The Chair travelled to the University of Stavanger (UiS) to explore their offer. At first, costs in Stavanger had seemed prohibitive and there was much scepticism among EC members that the Forum would be too expensive for participants. The proposed hosts showed innovative ways of reducing the costs. For example, Stavanger promised to organize free private accommodation for about 35 people in order to attract younger people, and it extended sponsorship from private and public organizations. Meanwhile, new air routes to Stavanger have been established (especially from the UK) making the city more accessible. These factors together with the strong commitment shown by the whole institution and the proposed Forum Chair Jan-Erik Karlsen, and finally UiS’s ideas for a preliminary programme convinced the EC to vote *nem con* to hold the 34th EAIR Forum in Stavanger; the Programme Committee has decided on the Forum theme, “The Social Contract of Higher Education” and the orientation of the tracks. The EC is represented in the Programme Committee by Janis Stonis, Rosalind Pritchard and Jannecke Wiers-Jenssen.

Financial situation

A permanent companion throughout this year has been the question of how to deliver good services to membership without straining the financial situation in an irresponsible way. There were many ideas for improvement (e.g. a more interactive website) but given the necessity for extended financial reserves we couldn’t jump very far. Therefore, the activities mainly concentrated on reducing back office costs by strong cooperation with EAIE (located in the same house in Amsterdam), on looking for additional sponsors (this process continues), and on using the private networks of the EC members to increase the number of participants at the Forum. Overall, the Treasurer will deliver a positive report to the AGM: We are on track but there are still some miles to go (see subsequent section “Financial Report”)

Cooperation with other institutions

One important topic at EC meetings has been a discussion on the scope of our alliance with EAIE. There were some counter-arguments, e.g. that the cooperation might turn out to be a merger because EAIE is looking for new markets, or that there might not be enough potential for cutting costs. Finally, the pro-arguments (reducing financial vulnerability and dependence upon persons, increasing security and economies of scale, improving services to members) convinced most of the EC members to explore, whether a joint financial management might be a benefit for both institutions. They all agreed that the autonomy of EAIR has to be a decisive condition for any action. Jeroen Huisman and James Williams will look after the further process.

Peter Hoekstra, the liaison officer to the University of Amsterdam considered that EAIR should intensify its relations with the University of Amsterdam which have in recent years been neglected.



The financial aspects of cooperation with other HE institutions are only one perspective. There is in general a need for European associations to work together more closely in order to give them a better voice.

Distinguished Membership Award

For individuals who have made significant and substantial contributions to the goals and constitution of the EAIR the statutes provide the possibility of bestowing upon them a Distinguished Membership Award. To secure that the DMA really is something extraordinary; hence, the Executive Committee decided to define more precise criteria and a clear procedure for the decision. Provided that the AGM will agree with the EC's suggestion, the next Distinguished Members will be awarded at the 2012 Forum in Stavanger.

Chair of EAIR

Last year Stephan Laske agreed to take over the role of Chair under the condition that he will only perform this role for one year. He was (and he still is) firmly convinced that the association should be chaired by a younger person who is actively involved in the HE business. We are very happy that Jeroen Huisman agreed to assume the office of Chair for the next two years: We wish him all the best and will support him as far as we can.

Postscript from Stephan:

During this year I have experienced so much support from my colleagues in the EC, from the former Chair Bernard Longden, from Gerlof and Lina that finally the year was not as hard as it threatened to be. With a song title of the Beatles I want to thank very much to all of you:

I got by with a little help from my friends ... (no, a lot of help!).



Stephan Laske
Chair EAIR



Rosalind Pritchard
Secretary EAIR



LINKING RESEARCH, POLICY AND PRACTICE

EAIR Forum Valencia 2010

Linking Society and Universities: New Missions for Universities.

The 32nd EAIR Forum in Valencia

Our 32nd Annual EAIR Forum took place at Universidad Politécnica de **Valencia**. Though we had expected more participants (particularly from Spain) at this vibrant city with its long history, the event was a great success, both in academic and social terms. The 2010 EAIR Forum made a strong contribution to the discussion about new (and – maybe – old) missions for universities. It provided a wonderful opportunity for international colleagues to network and exchange ideas. And our Treasurer was happy with the fact that financially we ended up with a slight surplus.

Stephan Laske

Chair EAIR



Special Interest Groups

EAIR is host to three Special Interest Groups (SIGs).

SIG Student Experience

SIG Coordinators: James Williams • Birmingham City University • United Kingdom

This SIG was established to provide an interest group within the EAIR annual Forum for discussion about the wide range of aspects of the *Student Experience*. Of particular concern to this group is the nature and methods of collecting data on the 'total student experience'. Previous meetings have included small group-based discussions about the purpose of gathering data on the student experience, students' expectations and diversity.

SIG meeting 1 September 2010, Valencia (Spain)

Chair: James Williams and David Kane • Birmingham City University • United Kingdom

'Different aspects of the role of students in governing Higher Education'

The idea will be to discuss different aspect of the role of students in governing Higher Education, and the specific aims will be to share experiences and understand the similarities and differences between different Higher Education cultures. As usual, however, this event is a great opportunity to meet new people and old friends in a friendly setting.

SIG Quality in Higher Education

SIG Coordinators: Alan Davidson • Robert Gordon University • United Kingdom, and Jethro Newton • University of Chester • United Kingdom

The *Quality in Higher Education* (QHE) SIG began life at the 2004 Barcelona Forum. One clear message from the SIG discussions at Barcelona was that participants wished to ensure that future discussions focused on quality issues and 'improvement' and 'enhancement' aspects of quality, rather than systems *per se*.

SIG meeting 1 September 2010, Valencia (Spain)

Chair: Alan Davidson • Robert Gordon University Aberdeen (Scotland) • United Kingdom

The SIG workshop is designed to provide a relaxed, informal opportunity to make and renew contacts, and to share experiences, approaches, and questions about the current scene in quality assurance and enhancement. The emphasis is on encouraging dialogue and discussion, and helping participants to gain an overview of what is going on in the international scene.



SIG Exploiting Data Repositories

SIG Steering Group: Vic Borden • Indiana University • USA, Urs Hugentobler • ETH Zürich • Switzerland, and Helena Lim • Southampton Solent University • United Kingdom

The first meeting of the SIG *Exploiting Data Repositories* (EDR) was at the EAIR Forum in Rome 2006. The main reasons to form the SIG was to identify data repositories that are available, what is being done with them through official agencies or academic research, and what useful additional work could be done. The *EDR* SIG focuses on practical and ongoing exploration of ways in which higher education could exploit existing databases. Its aim is to bring together professionals with varying expertise and orientations who have an interest in the exploitation of data repositories and their ramifications, i.e. researchers interested in benchmarking, comparative institutional performance or more general comparative studies (includes ethical issues), and (ii) researchers interested in methodological issues or statistical analysis.

SIG meeting 1 September 2010, Valencia (Spain)

Chairs: Paul Gorman • Aston University • United Kingdom and David Kane • Birmingham City University • United Kingdom

There is a growing need at European Universities for external comparative data to support strategic decision making. However, unlike in the US, there are not many publically available data sources containing detailed comparative data.

The purpose of the SIG in Valencia was to facilitate the exchange of knowledge about and share experiences with such comparative institutional data sources.



Report on the EAIR Finances 2010-2011

We would like to thank our colleagues of the Audit Committee (Pieter Jan Aartsen and Ton Kallenberg) for their contribution.

Realisation 2010

In 2010 the foreseen profit of € 10,003 became a profit of € 18,460: a positive difference of: € 8,457. This is mainly due to the following reasons:

Expenditure

- Personnel: **€ 1,776 more than budgeted**, mainly because more social securities (€ 1.116) were paid than anticipated due to the fact that there was a miscalculation against the actual salaries in 2010.
- Related personnel: **€ 444 less than budgeted**, mainly due to lower costs of the sickness insurance (€ 613) in 2010 because there were only two employees instead of three.
- Secretariat: **€ 1,464 less than budgeted**, mainly due to less administrative and accountancy costs (€ 612) and less costs for internet/telephone contracts (€ 575) and no tele bank costs (€ 500).
- Various Association + Forum Valencia: **€ 25,229 less costs than budgeted**
 - Paper printing: **€ 4,148 lower costs** because less copies of TEAM were printed.
 - Website: **€ 1,558 lower costs** due to fewer hours spend on website.
 - Mailing: **€ 1,075 lower costs** due to the fact that the costs for the Valencia mailing template are done in realisation 2009.
 - Design and Printing Final Programme: **€ 5,346 lower costs** due to better deal and printing the programme in Valencia.
 - Local forum: **+ € 10,545**. The fixed expenses were more or less as anticipated. The difference was mainly because less was spent because of lower costs due to less participants attending (261) than budgeted (300).
 - Travel/representation: **+ € 2,165**, due to less travel costs EAIR staff to Valencia Forum (€ 732) and less cost for the PC/TC meetings in Valencia in February 2010 (€ 3,234) and also due to extra unforeseen representation costs EC (- € 1,801).

Income

Fees membership + Forum - incl. Forum Banquet: - € 20,640. The budget for membership was based on 400 members. Final number of members was 392. Lower Membership fee income was € 750. The budget for the Forum was based on 300 participants. Final figures: 261 participants what results in a lower Forum fee income of € 19,890.

- Miscellaneous income Association (TEAM royalties): **+ € 95**. The minimum royalties for TEAM are € 4.400. Extra income of € 95 due to Monograph sales.
- Miscellaneous income Forum (Exhibitors): **+ € 2,099**. More exhibitors were at the Forum in Valencia than expected and we had a Forum sponsor for € 1,500.

Various financial

- Interest, Banking charges/cash differences: + € 1,776 extra income; mainly because € 1,204 was rent income 2009 that was paid in 2010 and not budgeted.

Budget 2011

Looking ahead at the year 2011, EAIR foresees to need € 162,438 to run the Association and perform the activities for its members, including the organisation of the annual EAIR forum in Warsaw. The budgeted income is € 171,750. *(Like last year, due to the amount of submitted proposals, the venue of the Forum and the economical crisis, we have decided to be conservative in our estimated amounts of members and forum participants.)* This means that a profit is foreseen of € 9,212.

EAIR Forum Warsaw 2011

The Warsaw expenses have been budgeted for 250 participants, compared to 300 for the Valencia Forum. The total Forum expenses are € 140,683.

EAIR membership 2011

The Association’s income 2011 is based on 375 members. In 2010 the final paid membership count was 392.

The table below shows the membership figures along with the number of participants attending the Forums over the past three years. The number of participants fluctuates with the venue of the Forum, resulting in a fluctuating membership.

	2008 (Copenhagen)	2009 (Vilnius)	2010 (Valencia)
Membership	496	458	392
Forum attendance	356	241	261



Joke Snippe
Treasurer

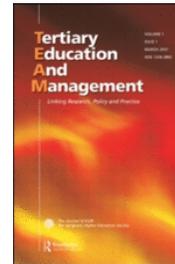


Publications

TEAM

Report on TEAM to the Annual General meeting August 2011

Bernard Longden, Editor – Tertiary Education & Management



Tertiary Education & Management (TEAM) is the legal publication of the European Association for Institutional Research (EAIR). Both EAIR and I, as Editor, share a common commitment to excellence in the publication and dissemination of scholarly and professional information.

It is worth reminding ourselves from time to time that the first volume of the journal, initially published by Jessica Kingsley, consisting of two issues, published in 1995 with Roddy Begg as its first editor.

The initial thrust of the journal was to establish a journal capable of disseminating selected papers presented at the annual forum for its members and the wider higher education community. The journal has now reached its 17th volume (2011) with four issues per year.

A decision was taken in 2004 to move from Springer to Routledge which coincided with the change in editor-in-chief from Roddy Begg to Professor Bjorn Stensaker. The transition appeared seamless to the membership – much attributed to the careful negotiations by Bjorn who secured the ownership of the name of the journal from Springer to the association.

In 2009 Bjorn gave notice that he wished to stand down as Editor-in-Chief in 2010 and in February 2010 I indicated his willingness to take on the responsibility for a limited period of two years.

In the light of the experience of the past twelve months a limited, but strategic set of changes have been introduced to the structure of the editorial board. These were introduced following consultation with key members for the editorial board. The most fundamental was flattening the editorial board structure by removing the layer of editor-in-chief and editors and establishing an editor and editorial board each with a defined tenure of four years.

Members of the editorial board are now expected to contribute to the review process by reviewing at least one paper per year.

Some issues facing the journal

Source of papers.

The journal is increasingly dependent on papers from sources other than the forum – as attendance at the forum declines then so too does the pool of acceptable papers for publication. This increasingly places pressure on promoting the journal and raising awareness of the journal to an ever increasing potential community.

Quality.

Quality of papers progressing to publication is a serious matter. The reputation of the journal depends on getting the balance right between sufficient number of papers ready for publication and the standing that those papers have in the higher education community. Critical to securing quality is the peer review process.

Reviewers.

The journal totally depends on the willingness of critical friends who read and review papers submitted. Consideration is being made to making the reviewer panel more inclusive of the association by inviting members willing to become involved in the review process to indicate an interest. Acknowledgement of the work done by the reviewers is planned to be expressed in issue 4.

Timing.

Criticism is often made of those journals that take too long for submissions to get into print. The situation for TEAM is excellent given that most papers now move through the review process fast. To bring this aspect of the journal to the notice of potential authors details of the submission and review dates and times are now published on the title page of each paper.

Appointment of an editor for 2012.

The appointment of an appropriate person for the post of editor in September 2012 will be started shortly.

Relationship with monographs and special editions.

Issue 3, about to be published, is a special edition drawing on the work that had been achieved with an initial intention to produce a monograph on the “student experience”. If this venture is deemed successful then thought on future special editions would be welcomed.

Summary

Externally the journal is in a reasonable shape – internally some of the issues raised above need to be addressed to maintain and improve the standing of the journal in an increasingly competitive market. Improving the reputational standing of the journal remains a constant challenge



Bernard Longden
TEAM's Editor

Monograph

This year has been one of strategic thinking in the area of monographs. Due to the financial stringencies that EAIR is experiencing, the print-on-demand option for the monographs had been put on hold. As a result, the monographs were available online only and to members only, which the Executive Committee did not consider optimal given that we should seek the widest circulation possible for the research output published through this channel.

The Executive Committee responded by deciding to publish the material that had been prepared in 2010/2011 for the fourth monograph as a special issue in TEAM. It is an issue on the role of students in the governance of higher education, edited by Lenka Minksová, Petr Pabian and Helena Šebková, and will appear in September 2011 as volume 17, issue 3.



The EAIR monographs can be obtained free for EAIR members at www.eair.nl/publications/Monographs.asp. Non-members can purchase the monographs by contacting the EAIR secretariat, Amsterdam at eair@eair.nl.

The future of the monograph series is currently open. One option is to give it up in favour of more frequent special issues in TEAM, another is to develop it into a proper book series, possibly print-on-demand. Contributions to this discussion are very welcome and should be directed to James Williams (James.Williams@bcu.ac.uk), who is taking over the responsibility for the EAIR monographs from me.

Whatever will come out as the best publication channel, we still seek to bundle interesting thematic material from the special interest groups, forum tracks or independent projects through EAIR publications and invite anyone interested in it to contact the James Williams (James.Williams@bcu.ac.uk) or the editor of TEAM Bernard Longden (bernard.longden@gmail.com) with ideas, even if they are still tentative. We are looking for topical issues that potentially enjoy a wide as well as practical interest across the higher education sector in many countries and possibly could involve a spectrum of authors contributing from different angles and countries.

I thank James Williams for the support he gave me in the last months and for taking over the task from me.



Johanna Witte
Series Editor, Monograph



Leadership and Committees EAIR 2010–2011

The success of EAIR depends on the commitment of its members. Many active members participate on a voluntary basis in EAIR's leadership and committees. We would like to thank them all for their dedication to EAIR in 2010 and 2011.

Executive Committee and Presidency 2010-2011

President of EAIR

- Prof Mantz Yorke • Lancaster University • United Kingdom

Executive Committee EAIR 2010 - 2011

- Prof Dr Stephan Laske • University of Innsbruck • Austria (Chair)
- Mr Jānis Stonis • University of Latvia • Latvia (Vice-Chair)
- Prof Dr Rosalind Pritchard • University of Ulster • United Kingdom (Secretary)
- Dr Joke Snippe • The Hague • The Netherlands (Treasurer)
- Prof Dr Jeroen Huisman • University of Bath • United Kingdom
- Dr James Williams • Birmingham City University • United Kingdom
- Dr Maria João Pires da Rosa • CIPES (Centre for Research in HE Policies) • Portugal
- Ms Janneke Wiers-Jensen • NIFU • Norway
- Dr Johanna Witte • The Bavarian State Institute for HE Research & Planning • Germany

Ex-officio members

- Prof Dr Janina Józwiak • Institute of Statistics and Demography – Warsaw School of Economics • Warsaw • Poland (Forum Chair Warsaw 2011)
- Drs Peter Hoekstra • University of Amsterdam • The Netherlands (UvA Liaison)

Executive Committee and Presidency 2011-2012

President of EAIR

- Prof Dr Mantz Yorke • Lancaster University • United Kingdom

Executive Committee EAIR 2011 - 2012

- Prof Dr Jeroen Huisman • University of Bath • United Kingdom (Chair)
- Mr Jānis Stonis • University of Latvia • Latvia (Vice-Chair)
- Prof Dr Rosalind Pritchard • University of Ulster • United Kingdom (Secretary)
- Drs Peter Hoekstra • University of Amsterdam • The Netherlands (Treasurer) (co-opted)
- Prof Dr Stephan Laske • University of Innsbruck • Austria



- Dr James Williams • Birmingham City University • United Kingdom
- Dr Maria João Pires da Rosa • CIPES (Centre for Research in HE Policies • Portugal
- Ms Jannecke Wiers-Jensen • NIFU • Norway
- Dr Attila Pausits • Danube University Krems • Austria
- Prof Dr Jouni Kekäle • University of Eastern Finland • Finland

Ex-officio members

- Prof Dr Jan Erik Karlsen • University of Stavanger • Norway (Forum Chair Stavanger 2012)

Programme Committee Forum Warsaw 2011

- Prof Dr Janina Józwiak • Warsaw School of Economics • Poland (Forum Chair)
- Dr Jakub Brdulak • Warsaw School of Economics • Poland (Forum Co-Chair)
- Prof Dr Ewa Chmielecka • Warsaw School of Economics • Poland
- Prof Dr Jan Sadlak • IREG Observatory on Academic Ranking and Excellence • Poland
- Prof Dr Tomasz Szapiro • Warsaw School of Economics • Poland
- Prof Dr Stephan Laske • University of Innsbruck • Austria
- Dr Maria João Pires da Rosa • CIPES (Centre for Research in HE Policies • Portugal

(Local) Coordinators

- Karina Michalczyk-Bark • Warsaw School of Economics • Poland
- Gerlof Groenewoud and Lina Suratin • EAIR Secretariat • The Netherlands

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- Drs Ton Kallenberg • University of Amsterdam • the Netherlands

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- Johanna Witte • The Bavarian State Institute for HE Research & Planning • Germany

Special Interest Groups (SIGs)

Coordinators SIG on 'The Student Experience'

- Uulkje de Jong • University of Amsterdam • the Netherlands
- James Williams • University of Central England in Birmingham • United Kingdom

Coordinators SIG on 'Quality in Higher Education'

- Alan Davidson • Robert Gordon University • Aberdeen • United Kingdom
- Jethro Newton • University of Chester • United Kingdom

Coordinators SIG on 'Exploiting Data Repositories'

- Victor Borden • Indiana University • USA
- Urs Hugentobler • ETH Zurich • Switzerland
- Helena Lim • Southampton Solent University • United Kingdom



Staff of the Secretariat

The EAIR Secretariat in Amsterdam is responsible, often in cooperation with various committee members, for the membership administration, Forum administration and organisation, finances, publications, website and the promotion of the Association and its activities.

In 2010–2011 the Secretariat was staffed by the following persons:



Gerlof Groenewoud
Office Manager



Lina Suratin
Assistant Manager